



## Aquavision and Outreach Program Terms

The Texas State Aquarium Association, Inc., a Texas non-profit corporation ("TSA"), conducts Aquavision, Outreach, and other Instructor-led educational group programs. The undersigned parties ("the Client") has requested TSA to facilitate one or more of these programs, and hereby acknowledges and consents to the following payment, modification, cancellation, and content terms.

1. The Client will be invoiced by TSA for the program fees, and payment-in-full is required at least one-week prior to the program date. Payments may be made by credit card over the phone or by mailing a check to the Texas State Aquarium. If the Client has not completed payment at least one-week prior to the scheduled program date, the program may be subject to cancellation.
2. Any requests from the Client to re-schedule or otherwise modify the program must be submitted in writing at least one week in advance of the program date. All requests for modification to a program are subject to approval and may not be possible; this includes any request to change the originally scheduled program date, start and/or end time, content, etc. If the Client requests a complete cancellation, refunds will only be granted if a written cancellation notice was received at least one-week prior to the scheduled program date. In the event of an emergency or other unforeseen extenuating circumstance that results in the Client's sudden cancellation of the program, TSA may attempt to reschedule the program, as availability allows.
3. In the event of an emergency or other unforeseen extenuating circumstance that results in the Texas State Aquarium's sudden cancellation of a program, TSA will make every effort to reschedule the program at the most agreeable time for the Client; when rescheduling is not possible, a full refund will be provided.
4. Each of our program offerings is unique and experiences may vary. TSA makes no guarantees regarding program content or length and reserves the right to modify the program as needed. Additionally, TSA cannot guarantee the incorporation of any live-animal ambassador into any of our programs, however there may be a live-animal ambassador component when possible.
5. TSA does not authorize the recording of our programs, nor does TSA offer any of our programs as recordings for purchase or distribution.

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School/ Organization Name

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Primary Contact Name

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Contact Signature

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Date of Acknowledgement